



**VISIONARY CARE**  
CONSULTANTS  
ENVISION • EMPOWER • EXECUTE

## Visionary Care Consultants Telehealth Consent Form

1. I hereby authorize Visionary Care Consultants to use the telehealth platform TIGER CONNECT for telecommunication for evaluating, developing a plan of care and implementing the plan of care.
2. I understand that technical difficulties may occur before or during the telehealth sessions and my appointment cannot be started or ended as intended.
3. I accept that the professionals can provide interactive sessions with video call; however, I am informed that the sessions can be conducted via regular voice communication if the technical requirements such as internet speed cannot be met.
4. I understand that sessions and text communication will be conducted via TIGER CONNECT and that all information is kept confidential under HIPPA. The platform TIGER CONNECT is a HIPPA compliant platform
5. I agree that my medical records on telehealth can be kept for further evaluation, analysis, and documentation, and in all of these, my information will be kept private.

### What Is Telehealth?

Telehealth services are a way to deliver services locally to a client when the provider is located at a distant site. Telehealth is generally defined as the use of electronic information and communications technology to exchange information from one site to another site.

When a provider believes a client may benefit from the use of telehealth services, telehealth can maintain a continuity of care with the provider and facilitate client self-management and caregiver support. Telehealth services often provide a broader access to medical care, eliminates transportation concerns, and increases comfort and familiarity for clients and their families when located in their own homes or other local environments while minimizing the need for in person visits by the provider.

However, telehealth uses new communications technology for which there is little research supporting its effectiveness. For example, telehealth services may not be as complete as in person services because the provider will not always be able to observe subtle non-verbal communications such as a client's posture, facial expression, gestures, and tone of voice.

Telehealth may transfer information through the use of interactive, real-time audio/visual technology (for example, video conferencing) or electronic data interchange (for example, computer-to-computer exchanges), or it may transfer information through the use of store-and-forward technology (for example, emails). While precautions are taken to secure the confidentiality of telehealth services, the electronic transmission of information can be incomplete, lost or otherwise disrupted by technical failures. I acknowledge.

I acknowledge I have read and understand the information provided in this document.

Signature: \_\_\_\_\_ Date: \_\_\_\_\_